

Welcome!

Thank you for trusting us with your health care needs. Since 1966, our office has provided residents of York County and surrounding areas with exceptional Ear, Nose and Throat care. Our knowledgeable and skilled professionals look forward to providing the superior care that has allowed us to be voted "Best of York County" in Hearing Aid Services the past 5 years.

In order for us to be prepared for your upcoming appointment, please complete the enclosed packet of forms and bring them with you to your first appointment.

- 1) York ENT History Questionnaire
- 2) Patient Information Sheet
- 3) In-Office Financial Consent Form

We have also provided you a copy of our Financial Policy which we ask you review prior to your initial appointment and also lists which insurance companies we participate with.

Please also bring the following with you to your first appointment.

- ☐ All current health insurance cards
- ☐ Co-Pay
- ☐ Photo ID (ex. driver's license)
- ☐ Referral from primary physician (if insurance required)

Thank you for trusting us with your care.

We look forward to meeting with you!



York ENT Associates does not discriminate on the basis of race, color, sex, age, disability, or sex.

ATENCIÓN: si habla español, llame al 1-717-843-9089 para asistencia lingüística. 注意: 如果您使用繁體中文, 請電 1-717-843-9089。

Your scheduled appointment is on:

Appointment Date: _____

Appointment Time: _____

With:

- ☐ Brian K. Flowers, M.D.
- ☐ Garth M. Good, M.D.
- ☐ Andrew R. Shorb, M.D.
- ☐ B. Emmerich Yoder, M.D.
- ☐ Genevieve Andrews, M.D.
- ☐ Tina Grube, C.R.N.P.

If you are unable to keep your appointment, please give us 24 hours notification.



PROVIDERS

Brian K. Flowers, M.D.
Garth M. Good, M.D.
Andrew R. Shorb, M.D.
B. Emmerich Yoder, M.D.
Genevieve Andrews, M.D.
Tina Grube, C.R.N.P.

OFFICE LOCATION

924 Colonial Avenue
Building E
York, PA 17403

CONTACT US

(717) 843-9089 Phone
(717) 843-6075 Fax
www.yorkent.net

OFFICE HOURS

Monday - Friday
8:30 am - 4:30 pm

SPECIALTIES INCLUDE

Voice Disorders
Sinus & Nasal Problems
Cancer in the Head & Neck
Pediatric Ear, Nose & Throat Disorders
Dizziness & Vertigo
Allergy Management
Hearing Loss
Snoring & Sleep Apnea
Thyroid & Parathyroid Disorders

FINANCIAL INFORMATION FOR AUDIOLOGY SERVICES, SCOPES & OTHER PROCEDURES

924 Colonial Avenue, Building E • York, PA 17403 • (717) 843-9089 • www.yorkent.net

Date: _____ Acct#: _____ Office Use

That certain office procedures necessary for diagnosis/treatment are not included in the specialty head (office visit). They are in the best interest of patient care but may be classified as "surgeries" by your insurance company and will be subject to copay/coinsurance/deductibles applied by your insurance plan.

These procedures include but are not limited to:

Endoscopy: This procedure uses the flexible laryngoscope that cannot be viewed by speculum.

Endoscopy with Debridement of Biopsy:

Fiberoptic Laryngoscopy: This procedure is used to examine the larynx and throat. This enables the physician to see the larynx and throat.

Procedures: Nasopharyngoscopy, Incision and Drainage, Cavity Debridement, Myringotomy with Grafting.

Diagnostic Tests: (hearing tests) are considered a surgical procedure. These tests may also go towards your deductible.

Questions regarding this information, please call (717) 843-9089.

That in-office procedures and audiology services are not covered by any balance that my Insurance Company may have.



THE AUDIOLOGY AND HEARING AID CENTER AT YORK ENT ASSOCIATES

We are York County's leading experts in hearing healthcare and have been voted the "Best of York County" for the past five years. Our full range of services include:

- Comprehensive Audiological Evaluations
- Vestibular Evaluations
- Hearing Instrument Evaluations, Fittings, Adjustments, Repairs and Lifetime Care
- Custom Ear and Hearing Protection
- Assistive Listening Devices



Our Doctors of Audiology are highly educated healthcare professionals who are skilled in determining what hearing instrument(s) would work best for your lifestyle and listening needs.

Alisa A. Kauffman, Au.D., CCC/A
M. Krista Blasetti, Au.D., CCC/A
Kristin A. Myers, Au.D., CCC/A
Lindsey M. Shade, Au.D., CCC/A

Making the decision to have your hearing evaluated is the first step in improving your quality of life. Take a moment to consider the following:

- Do you frequently ask people to repeat themselves?
- Do people seem to mumble or speak in a softer voice than they used to?
- Do you feel tired or irritable after a long conversation?
- Is it difficult for you to follow conversations?
- Do you need to turn up the volume on your TV or radio?
- Is carrying on a telephone conversation difficult?
- Has someone told you that you might have a problem with your hearing?

If you answered "yes" to any of these questions, please call our office at (717) 843-9089 to schedule a no-obligation audiological evaluation and to learn more about current hearing solutions.



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Date: _____

Thank You for Choosing



WELCOME TO



YORK ENT
associates

