

## PRACTICE INFORMATION

BUDGETING FOR YOUR CHILD'S CARE  
SCHEDULE & IMMUNIZATIONS  
PATIENT PORTAL COMMUNICATIONS

FINANCIAL POLICY & MANAGED CARE/HEALTH  
MAINTENANCE ORGANIZATIONS (HMO)

## APPOINTMENTS & PRACTICE PHILOSOPHY

### APPOINTMENTS

We are always available for your child's needs. Below are the policies which keep our office and your child's appointment running smoothly.

1. Office hours are by appointment. Please call our office for a specific time.
2. If you have a request for a specific doctor, we will try to accommodate your need.
3. If you have a life-threatening medical emergency **call 911**. If you need immediate advice, call our office.
4. We do our best to see you for your appointment as soon as possible. There are circumstances beyond our control, such as when the providers are away from the office for hospital emergencies. We need your understanding when this occurs.
5. If you have a scheduled appointment with us and need extra time for any reason, please call ahead so we can accommodate your needs.

Welcome To



[www.lancped.com](http://www.lancped.com)

Visit our Patient Portal at [Portal.LancPed.com](http://Portal.LancPed.com)

To receive access to our Portal, ask any staff specialist for assistance



## MEET OUR PROVIDERS



## PATIENT INFORMATION

[www.lancped.com](http://www.lancped.com)

### Office Hours

Please call for appointments:  
717-291-5931 and press option "1"  
to speak to a receptionist

Monday-Friday 8am – 5pm

Evening and Saturday appointments are available

### Lancaster General Health Campus

2106 Medical Office, Suite 1  
2100 Harrisburg Pike  
Lancaster, PA 17601  
(717) 291-5931

### Willow Lakes Health Center

222 Willow Valley Lakes Drive  
Suite 100  
Willow Street, PA 17584  
(717) 464-9555

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